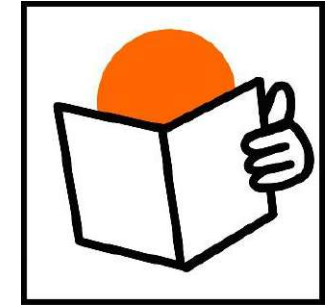


**Orange**  
Warsaw  
Festival  
2 0 2 4



**Accessible Orange Warsaw Festival**

easy-to-read text

# Contents

Accessibility .....	page 3
Easy-to-read texts about Orange Warsaw Festival.....	page 4
N ticket .....	page 5
Priority Service Point.....	page 6
Assisted transport.....	page 7
Entry to the festival site .....	page 8
Getting around the festival site.....	page 9
Assistance at the festival site .....	page 10
Support during festival .....	page 11
Platforms at the stages .....	page 12
Audio description.....	page 13
Sign language interpretation.....	page 14
Induction loops.....	page 14
Accessible toilets.....	page 15
Medication, medical equipment.....	page 16
Temporary disabilities.....	page 17
Write to us! .....	page 18

# Accessibility

We make the Orange Warsaw Festival so that everyone feels comfortable and safe. And this is how it has been for many years now. Thanks to this, you will meet very different people with different disabilities at the festival. That's why it's often said that the Orange Warsaw Festival is accessible!

**All information about the festival's accessibility is at:**

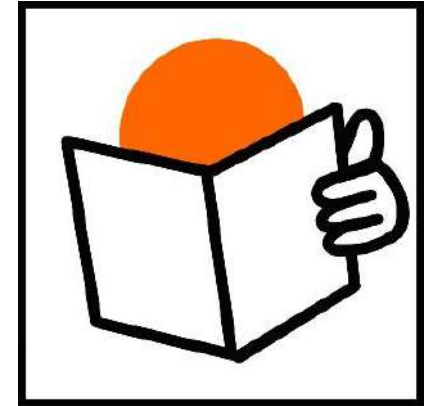
<https://orangewarsawfestival.pl/en/accessibility>.

If you need additional information, please email us: [owf@polskabezbarier.org](mailto:owf@polskabezbarier.org).



# Easy-to-read texts

## about Orange Warsaw Festival



We wrote 3 Easy-to-read texts about the Orange Warsaw Festival:

1. This one. It is about Ticket N, access zones next to the stages and other solutions for the audience.
2. **“Important information about Orange Warsaw Festival”**.
3. **“Orange Warsaw Festival: how to get there”** text.

There you will read information on how you can get there and how to get around the festival area.

**Note:** In this text, there is other important information on accessibility and safety.

The texts are at: <https://orangewarsawfestival.pl/en/accesibility>.

All texts were consulted by people with disabilities.

There are photos in the texts. We took them from the [festival's Facebook profile](#) (only in Polish).

## N ticket

You can buy N ticket only if you are:

- Person with a severe disabilities certificate, or:
- Person in a wheelchair.

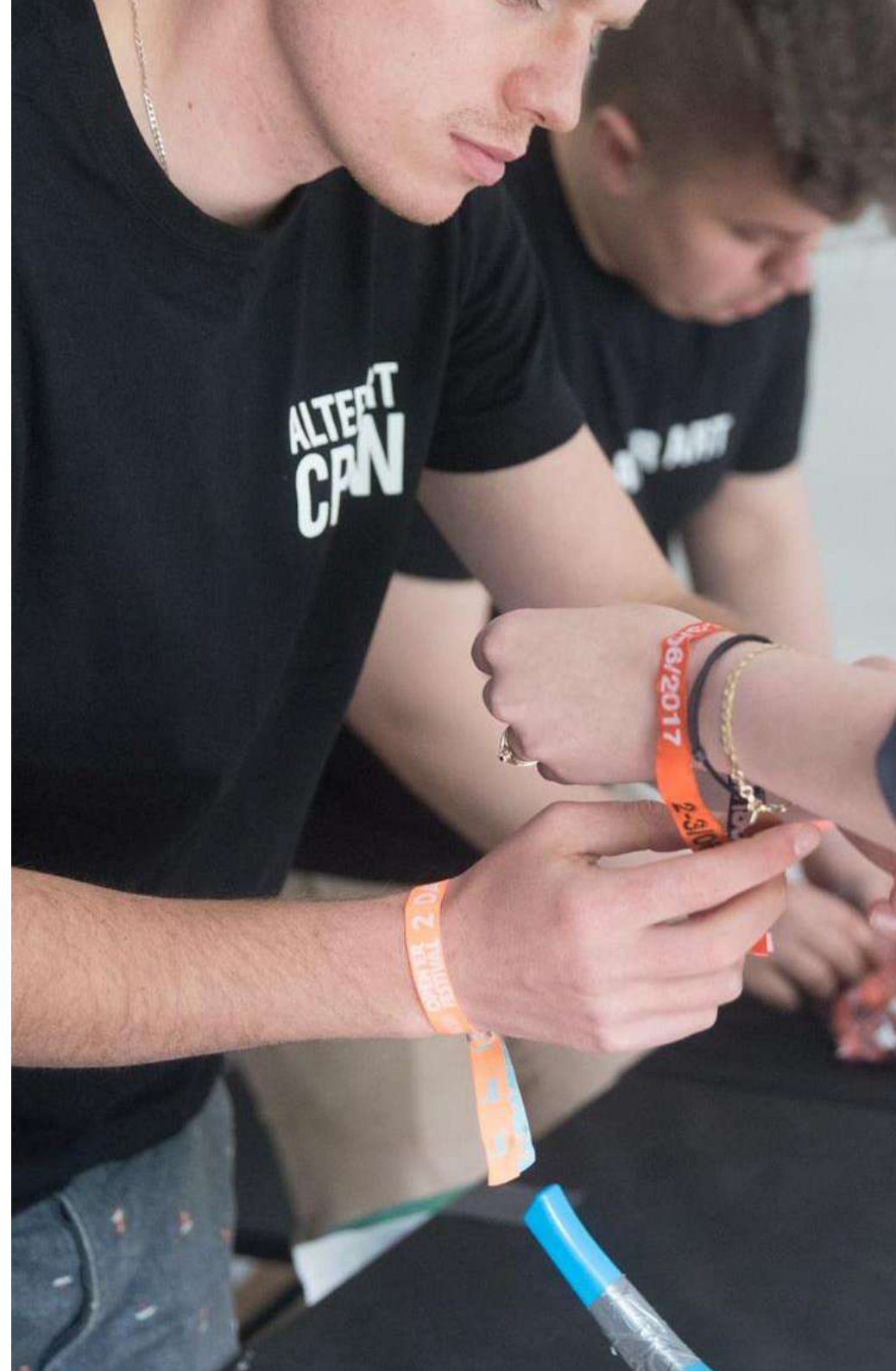
If you have a category N ticket, you can come to the festival with a supporting person. 2 people for the price of 1.

With a category N ticket you can:

- Enter the festival grounds via the **Priority Service Point**.
- Use the **accessibility zones** by the stages.

Exchange your N-ticket for festival wristbands at the Priority Service Point.

These wristbands allow you to enter the festival and use all access accommodations.



# Priority Service Point

People with disabilities and their companions enter the festival grounds through the Priority Service Point.

The Priority Service Point is a white, labeled in Polish tent.

See the picture on the right.

At the Priority Service Point you can exchange your category N ticket for a **festival wristband**.

At the Priority Service Point you can:

- Take audio description equipment.
- Communicate in sign language.
- Take noise-cancelling headphones.
- Ask for help and assistance.



# Assisted transport

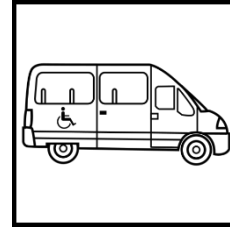
You can use **supported transport** at the Orange Warsaw Festival.

**Supported transport** will take you from under the main gate of Służewiec Race Track. It is on Puławska Street.

Assisted transport will help you get to the Priority Service Point

If you want to use assisted transport, approach a volunteer at the gate and say so.

If you need help getting around the OWF site, ask for assistance.



# Entry to the festival site

People with disabilities can use a dedicated gate in the festival area.

- The gate is wider.
- There is no queue, no crowd.
- Around this gate, there are volunteers and assistants.

At the gate, security will check if you are wearing festival wristbands. They will also check what items you have.

For everyone's safety, you cannot bring into the festival area, for example:

- glass containers,
- alcohol and drugs,
- fireworks.





# Getting around the festival site

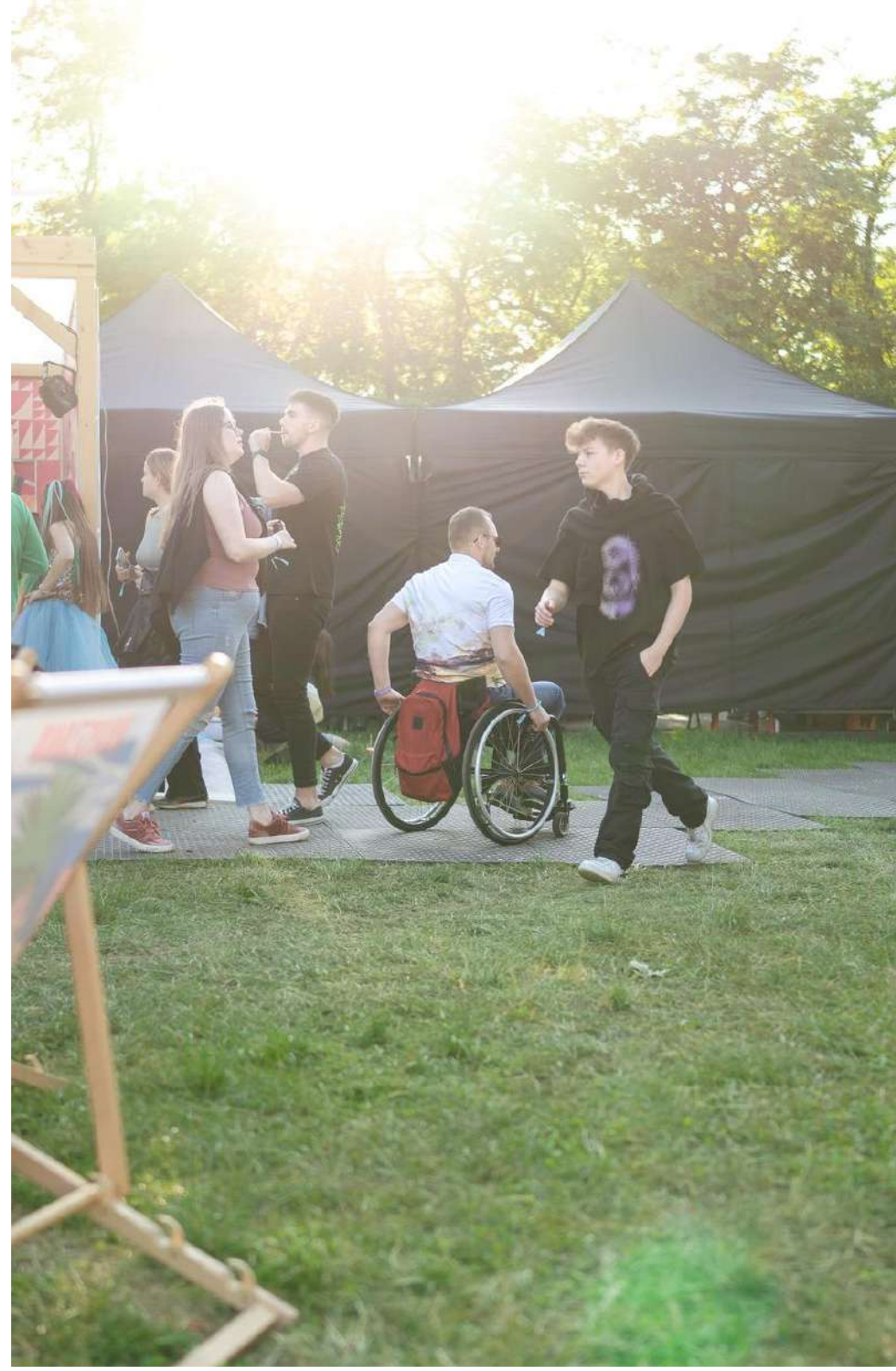
The Orange Warsaw Festival concerts are in the car park at Służewiec Race Track.

Much of the area is pavement, concrete or cobblestone. Or paved gravel and sand.

Walking between the various venues on the festival grounds is comfortable.

There are no architectural barriers: thresholds, stairs, for example.

Crossing the grounds is easy because there are ramps, lifts and artificial surfaces.



## Assistance at the festival site

If you need it, a personal assistant can support you on the festival grounds.

A personal assistant helps you, for example, to move between accessibility areas and to the food stalls

If you need a personal assistant:

- write to: [owf@polskabezbarier.org](mailto:owf@polskabezbarier.org),
- call: 604 432 911.

**Assistants** are Festival Volunteers.

They are trained and able to talk to people with disabilities.

Volunteers wear black or orange t-shirts.

On their backs, there are words **VOLUNTEER** or **ORANGE FOUNDATION VOLUNTEER**.



# Support during festival

If you want to ask for something, if you need support look for:

1. People wearing a t-shirt with the word volunteer on it.
2. 2. People in uniform or with the word security on their clothes.

**You can always get help:**

- A. At the Priority Service Point.
- B. On the platforms by the stages.

**If it's urgent, call:**

- +48 604-432-911,
- +48 783-056-093.



# Platforms at the stages

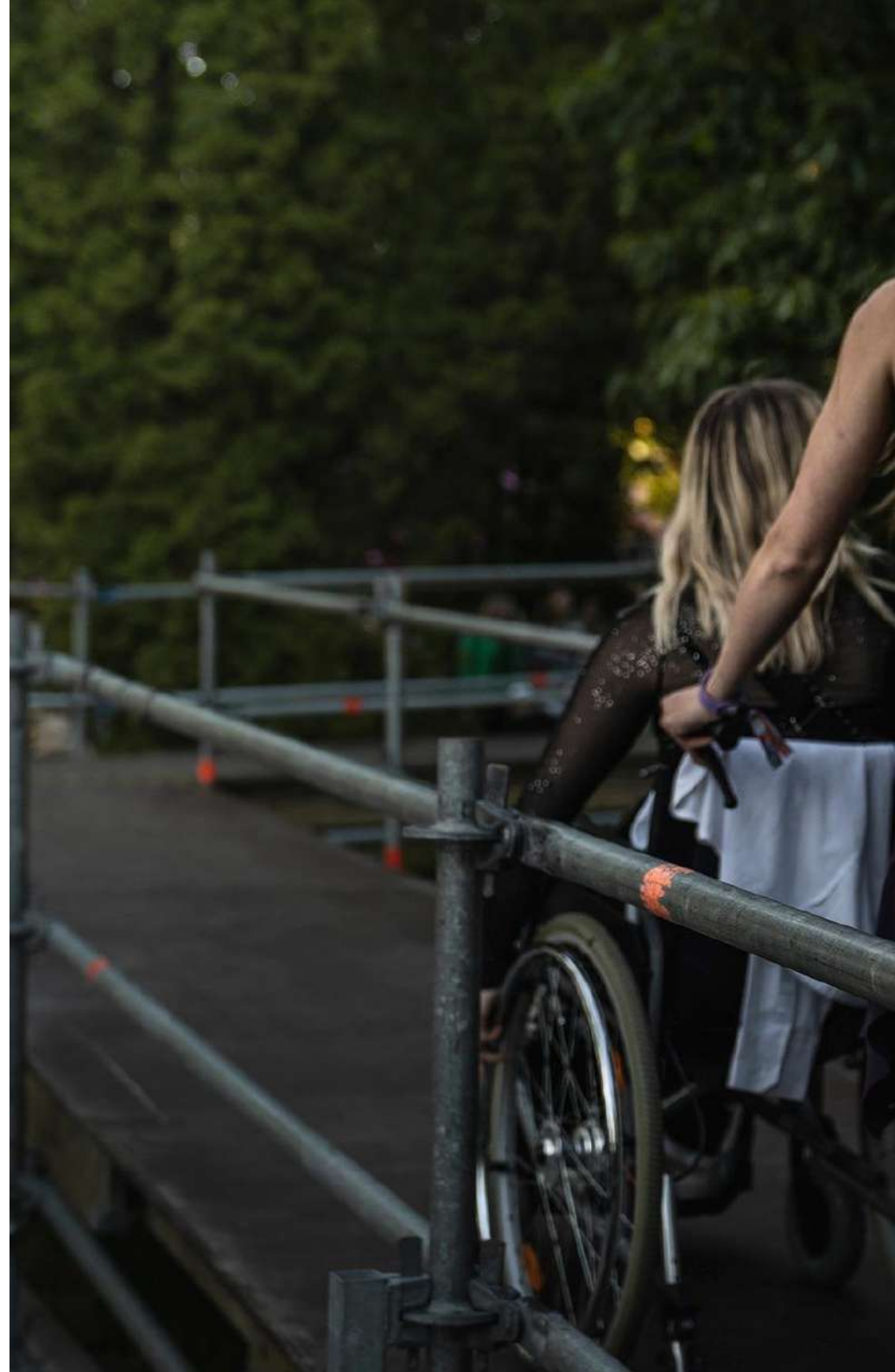
Accessibility zones are at:

- Orange Stage.
- Warsaw Stage.

The accessibility zones include:

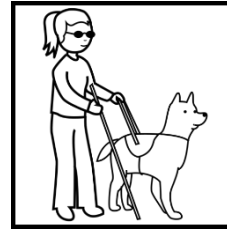
1. Volunteers and audience support team.
2. Induction loops.
3. Ramps and platform to improve visibility.
4. Access to sign language interpretation.
5. Noise-cancelling headphones.
6. Chairs.
7. Access to electricity.
8. Toilets are available nearby.

There may be a lot of people on the platform, but it is safe.



# Audio description

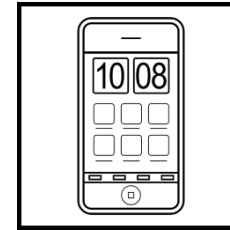
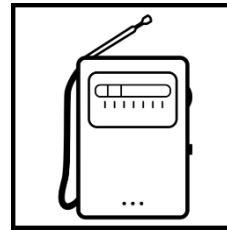
**Audio description** is a description of what is happening for blind and partially sighted people.



All concerts on the Orange Stage have an audio description.

You can listen to the audio description via::

- Radio.
- The radio app on your smartphone.



Audio description is on: 91,5 FM.

You can borrow a radio receiver to listen to the audio description at the Priority Service Point.

Please note: you must have your headphones.

Visually impaired audiences can benefit from **live assistance and audio descriptions**.

If you require these services, please contact the Priority Service Point.

## Sign language interpretation

There is a **Polish Sign Language** interpreter at the Priority Service Point.



You can connect with them remotely.

Ask a volunteer in the accessibility area by the stage to connect you.

**Please note:** we do not provide sign language interpretation for concerts in 2024.

## Induction loops

**Induction loops** on the festival site are:

- At the Priority Service Point.
- In the access area by the Orange Stage.
- In the access area by the Warsaw Stage.



# Accessible toilets

**Accessible toilets** are all around the festival site.

There is 1 accessible toilet **at each toilet point**.



Additional accessible toilets are:

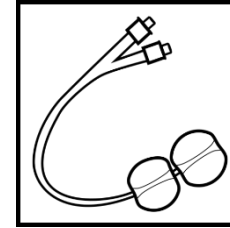
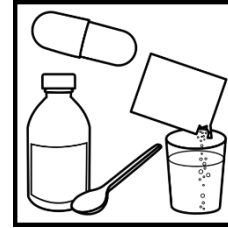
- At the Orange Stage, next to the accessibility zone.
- At the Warsaw Stage, next to the accessibility zone.
- At the Priority Service Point.
- At the Tribune 2 building, on the ground floor.

Accessible toilets are marked with a **pictogram with a wheelchair user**.

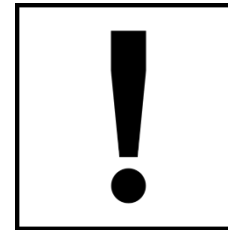
# Medication, medical equipment

If you are taking any medication or using medical equipment:

- Tell security at the festival gate.
- Come to the Priority Service Point.



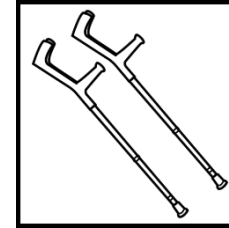
**Please note:** To bring medication or medical equipment to the festival site, you must have a doctor's certificate with you.





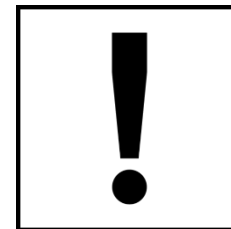
# Temporary disabilities

People with a temporary disability, such as a broken leg, can benefit from some accessibility services during the festival. They can use assisted transport or accessibility zones near the stage.



If you have a temporary disability during the festival, **tell the volunteers and report to the Priority Service Point.**

**Please note:** people with a temporary disability cannot buy an N-ticket. To buy an N ticket, you must have a severe disability certificate or be a wheelchair user.



# Write to us!

Write to us if:

- -You find the information in this text difficult.
- -You do not understand the information on the OWF festival website

Write to: [owf@polskabezbarier.org](mailto:owf@polskabezbarier.org).

If you see an error in this text or you think something could be written better, write a message to us!

**Your opinion is very important!**



This text was written by: Agata Etmanowicz, Rafał Lis.

Photos: Agata Etmanowicz, Magdalena Zaklika and others for Orange Warsaw Festival.

Pictograms: Paolo Sergio for ARASAAC, [www.arasaac.org](http://www.arasaac.org).

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